

# AKHUWAT

A Quarterly Publication for the Faculty and Staff of the Aga Khan University

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## President's Message

The new year is a good time to take stock of achievements in the year gone by, and to make plans for a successful year to come. In 2002, the internationalisation of AKU commanded a great deal of attention, major advancements being made with the invaluable help and cooperation of our sister institutions in the Aga Khan Development Network. In East Africa, the first AKU graduation ceremony outside of Pakistan was held in Kampala, Uganda where 57 nurses, teachers and school administrators were honoured. Our nursing programme expanded into Kenya and Tanzania, while teacher education, already present in these countries, moved into Zanzibar as well. A new Professional Development Centre of AKU-IED is to be established soon in Tanzania. At the same time, planning was initiated to commence postgraduate medical education programmes in Kenya and Tanzania. Elsewhere, ongoing cooperation with AKDN partners is leading to new teacher and nurse development initiatives in Afghanistan and Syria.

As AKU's reach is expanding overseas, significant achievements have also taken place in Pakistan. A new problem-based learning curriculum was initiated in the Medical College to encourage more critical, broader-based thinking in our students, and government approval was given to introduce a country-wide School Examination service. The latter allows the establishment of an AKU Examination Board for secondary and higher secondary testing according to AKU-defined standards, and many school systems

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## Faculty and Staff Service Awards

On October 17, 2002, Service Awards Ceremony was organized in coordination with the Faculty and Staff Sports and Recreation Committee, to recognize and appreciate the commitment and loyalty of faculty and staff members who in the year 2001 completed 10 and 20 years of service. 78 faculty and staff received 10 years service awards and 18 staff members received 20 years service awards. The ceremony was followed by dinner.



(Right to left)- Ambassador Saidullah Khan Dehlavi and Dr. Shamsh Kassim-Lakha presenting the 20 years service awards to Mr. Kabir Khan Haji, Mr. Naeem Zafar, Mr. Mohamed Essa A. Jabbar, Mr. Gulam Sarwar, Mr. Ali Member Nadir Shah.

Dr. Shamsh Kassim-Lakha, S.I. congratulated and thanked the service awardees for their commitment and hard work towards the development of AKU. He along with the Chairman of the Board of Trustees, Ambassador Saidullah Khan Dehalvi, members of the Board of Trustees, members of Liaison Sub-group of the Hospital Committee and the senior management of AKU presented the service awards and gifts.

Years of Service	Faculty	Staff	Total
10 years	11	67	78
20 years	0	18	18
<b>Total</b>	<b>11</b>	<b>85</b>	<b>96</b>

Dr. Mohammed Perwaiz Iqbal, Professor Biological and Biomedical Sciences for "Sitara-i-Imtiaz" and Dr. Sheikh Arshad Saeed, Professor Biological and Biomedical Sciences were felicitated for the prestigious award of 'Hilal-i-Imtiaz' conferred upon them by the Government of Pakistan on March 23, 2002.



(Right to left): Ambassador Saidullah Khan Dehlavi and Dr. Shamsh Kassim-Lakha felicitating Dr. Mohammed Perwaiz Iqbal and Dr. Sheikh Arshad Saeed for the prestigious awards conferred by the Government of Pakistan.

On behalf of the University, a memento was presented to Dr. Camer W. Vellani, our First Distinguished University Professor for the dedication with which he served the Institution since 1979 when he joined as the first faculty member of AKU. ■

have already expressed an interest in this initiative. Implementation will follow upon confirmation of availability of external funding. Also national in scope, the launch of the Tawana Pakistan school nutrition programme – by the Departments of Community Health Sciences and Paediatrics in collaboration with the Ministry of Women Development and other Government agencies – began addressing the nutritional needs of 500,000 school age girls in 5,000 urban and rural schools. On the Stadium Road campus, the new Nazerali-Walji Building for ambulatory care was opened, and work continued on construction of the Khimji Building for cardiac care as well as three new women's residences, now named the Karimi, the Noor and the Arman Rupani Residences respectively. Of particular excitement was the start of planning for a new, state-of-the-art Oncology facility which will be funded in large part through the generosity of corporations and individuals all over Pakistan.

At the December meetings of the Board of Trustees, approval-in-principle was given to admit the first students in 2007 to a new Faculty of Arts and Sciences to be built on 560 acres of land in a new, provincial government-sponsored Educational City to the north of Karachi. While steps are being taken to recruit the first Dean of the Faculty of Arts and Sciences, a planning team in Karachi has been working with designers and consultants to develop overall concepts in terms of programmes, numbers of students and the number and type of buildings required. Largely residential, and attracting outstanding students from all over Pakistan and the surrounding countries, including East Africa, the new institution will offer high quality, liberal arts education aimed at producing tomorrow's leaders in government, commerce and the community.

While much of the growth in the past year is a result of the vision laid down in the 1994 Chancellor's Commission Report, socio-political events in the region have greatly influenced the pace and level of University expansion. The growth has necessitated more effective strategising, beginning with the formulation of a new Five Year Plan by the AKU Planning Committee (AKUPC) to integrate existing, planned and emerging programmes and initiatives within a common organizational and budgetary framework. The new plan, aimed at setting priorities, determining human and material resource requirements, and assessing overall feasibility will be important as we solicit the support of funding agencies and donors around the world. The Five Year Plan will be set within a Strategic Plan, with a longer-term vision, being developed by the AKUPC. Both the Five Year Plan and the broader Strategic Plan are expected to be completed in 2003.

Meanwhile, a new sub-committee of the AKUPC, known as the Health Sciences Centre Committee, has taken on special planning responsibilities for the evolution of the Faculty of Health Sciences and the Aga Khan University Hospital as part of a broader system of health care over the coming quarter century. Other entities will also be closely involved in the Strategic Plan process over the coming year, in order to integrate planning at all levels, including the recently established Third Task Force for AKU-IED, the emerging Human Development Programme, the Faculty of Arts and Sciences, the AKU Institute for the Study of Muslim Civilizations and the AKU Examination Board.

In guiding the development of future national and international programmes, the Chancellor and the Board of Trustees have emphasised that this expansion must not be at the risk of diluting or eroding the existing activities of AKU.

The process of planning and setting new strategies for growth is essential to realising new development opportunities. Thus even as we take stock of our achievements of last year, including those

mentioned above, it is also important to keep in mind that these are part of a broader process, whose articulation will help us achieve our goals more effectively. As we enter a new era of planning, in line with the vision of our Chancellor and the guidance of our Board of Trustees, I would like to thank you all for your efforts throughout the past year. With your help, and with your input to critical planning processes, we can look forward to another year of achievement and growth. ■

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(right to left) Ambassador Saidullah Khan Dehlavi and Dr. Shamsh Kassim-Lakha presenting the 20 years service awards to Mr. Bura Khan, Mr. Mohammed Aslam M. Yousuf and Mr. Rashid Husein.



(right to left) Ambassador Saidullah Khan Dehlavi and Dr. Shamsh Kassim-Lakha presenting the 20 years service awards to Mr. Salman Ali, Ms. Noorsultan Nazim and Mr. Sabza Ali Wali Mohamed.



(right to left) Ambassador Saidullah Khan Dehlavi and Dr. Shamsh Kassim-Lakha presenting 20 years service awards to Mr. Ghulam Murtaza F. Shah, Mr. Noordin Shahbuddin and Mr. Abdul Sultan R. Khimani. (Mr. Shiraz Rajabali, Ms. Daisy Sidhwa and Ms. Gulab H. Sherally were not able to attend the ceremony).



Ambassador Saidullah Khan Dehlavi accompanied by Dr. Shamsh Kassim-Lakha, presenting a memento to Dr. Camer W. Vellani.



Ambassador Saidullah Khan Dehlavi and Dr. Shamsh Kassim-Lakha presenting 20 years service award to Mr. Nadeem Mustafa Khan.

## Happenings

### Graduation Ceremony for Fellows, Residents and Interns - 2002



Senior Management with Fellows.



Senior Management with Interns.



Senior Management with Residents.

The Annual Graduation Ceremony of AKU's Department of Postgraduate Medical Education was held on Tuesday, October 29, 2002 at the AKU Sports and Rehabilitation Centre. Ambassador Saidullah Khan Dehlavi, Chairman, AKU Board of Trustees graced the occasion as the Chief Guest. Since initiating the first structured postgraduate residency programme in General Surgery and Internal Medicine in 1986, AKU now offers residency training in various clinical specialties.

Dr. Robert F. Maudsley, Dean, Faculty of Health Sciences, welcomed the guests and stated that this graduation signified an important step in their career and in the contribution of their professional development, which should continue throughout their professional lives.

Congratulating the graduates and their parents, Ambassador Dehlavi said that the graduates' success was the result of their hard work and selfless support, guidance and encouragement of their parents, taking them up the ladder of lifelong learning and devotion to humanity.

Dr. Shamsh Kassim-Lakha, President, AKU, felicitated the graduates for successfully completing their rigorous years at the University's PGME programmes and counselled them on the challenges that lie ahead.

Dr. Farhat Abbas, Associate Dean, PGME, reiterated the educational mission of AKU and said that the objective of the postgraduate training programmes was to provide academic leaders, dedicated teachers and skillful but ethical and moral generalists and specialists for the country.

Of the 363 residents and 17 fellows who have graduated since 1990, about one-third are on AKU faculty. The ceremony concluded with dinner. ■

The certificates were awarded to 6 Fellows, 52 Residents and 44 Interns who graduated this year and included the first resident to complete his training in Otolaryngology and the first fellow to complete his training in Pulmonary Medicine. The Best Intern award was presented to Dr. Zaffer Ahmed Qasim by Dr. Robert Baker, Provost, AKU.

### 15th Convocation of the Aga Khan University



Graduates of the Masters in Education accompanied by Ambassador Saidullah Khan Dehlavi, Chairman, Board of Trustees, Dr. Shamsh Kassim-Lakha, President, AKU and Dr. Robert Baker, Provost, AKU.

15<sup>th</sup> Convocation of the Aga Khan University was held on November 02, 2002 at the AKU Sports and Rehabilitation Centre. His Excellency Mohammedmian Soomro, Governor of Sindh, was the chief guest. The convocation was attended by the Chairman of the Board of Trustees of AKU, Ambassador Saidullah Khan Dehlavi, members of the Board, academicians, senior government officials, diplomats, donors, the University faculty, the graduating students and their proud parents.

Dr. Shamsh Kassim-Lakha, in his welcome speech emphasized the role of AKU in instilling a code of moral conduct in its students by which they should govern their life, relationships and their interactions with fellow human beings.

In his address, Governor Soomro said that the Province of Sindh was fortunate to have an institution of AKU's calibre and reputation, and thanked the Chancellor, His Highness the Aga Khan, for his vision and foresight. ■

Following academic programmes were completed :

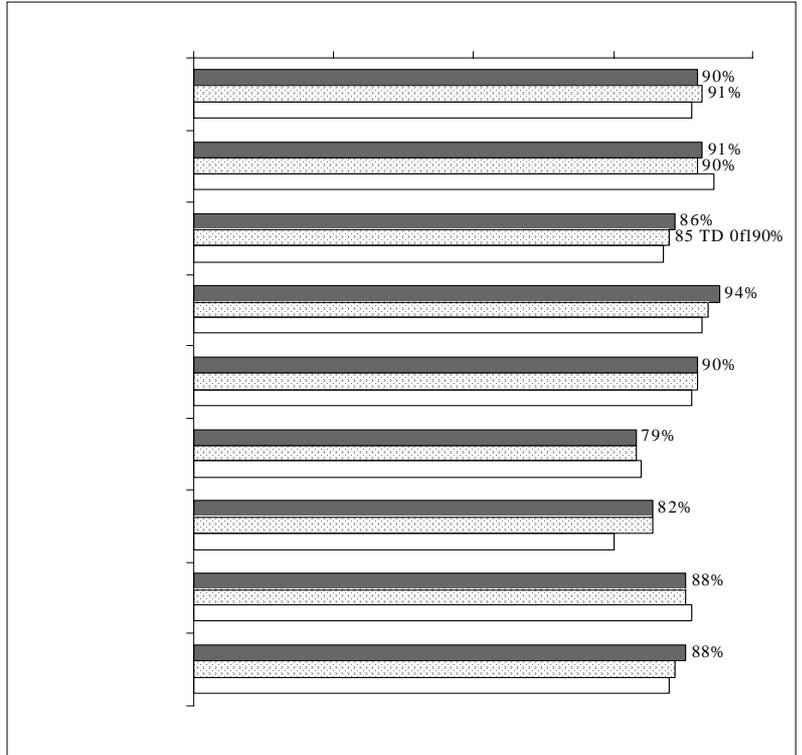
- u 78 MBBS.
- u 2 Masters in Epidemiology.
- u 8 Masters in Epidemiology and Biostatistics.
- u 32 Post R.N. B.Sc.N.
- u 26 B.Sc.
- u 61 Nursing Diplomas.
- u 3 Masters in Health Policy and Management.
- u 25 M.Ed. ■



MBBS students taking the oath at the 15<sup>th</sup> Annual Convocation of Aga Khan University (AKU). ■

### Patient Satisfaction Survey – 2002

A graphic representation of the average satisfaction ratings for the third quarter of 2002 against the second quarter and first quarter of same year.



## Face to Face with Dr. Yasmin Amarsi Dean, School of Nursing

### How would you describe yourself?

A visionary leader; a people's person and of curious mind. Curiosity for learning keeps me on top of what I need to know.

### Most notable achievement to date:

Completing PhD.

### Strengths?

Being impartial, equitable, having positive attitude and self confidence.

### Weaknesses?

Many a times unable to say no.

### Family:

A very understanding family - my husband, Noorali; daughter Shirin and two sons, both named Nizar.

### Best moment of your life:

When our children were born.

### Your philosophy in life is:

Never say *I know it all!* One learns everyday. Integrity, duty and perseverance are necessary ingredients of life.

### Can't say no to:

Additional responsibilities.

### Personal goal:

Striving for excellence. In today's world being good is not enough. Doing something excellently has its intrinsic joy.

### What upsets you?

Dishonest people, people who are not genuine.

### Hobbies:

Reading, listening to music and talking to people.

### Favorite Food:

Kichri and kaddi (yoghurt curry).



### Professional goal:

To ensure that nursing is given the respect and recognition it deserves in Pakistan and in other developing countries.

### The one talent I wish I had:

To be artistic and to be able to sing.

### What gives you the greatest pleasure?

When I am with my family.

### What motivates / inspires you?

Working with people.

### Your experience as Dean School of Nursing:

My experience as a Dean is enriching, empowering, and gratifying.

### If we asked your husband to describe you in a sentence what would he say?

A supportive wife who is highly dedicated and committed to the profession, institution and works with clear priorities.

### Views on Pakistan:

I believe that Pakistan has great potential and will improve one day, *Inshallah*.

### What do you fear the most?

Any form of reptiles, slimy crawly creatures.

### What do you really like about AKU?

In my 22+ years at AKU, I have seen the institution build from a dust ball to its present red fort; develop from inception to adulthood. I think AKU has significantly contributed to Pakistan by providing quality education and services and most importantly it has provided us with an enabling environment for work and development. ■

### Message to AKHUWAT readers:

Remain true to what you believe in and you will be able to surmount every difficulty that comes your way. "Great works are performed not by strength but by perseverance."

Life is beautiful, live it by dreaming, believing and caring. Enjoy it before it leaves you. ■

## Department Profile — Patient Business Services Department

The Patient Business Services Department, commonly known as PBSB, has been in existence since the inception of AKU, capturing every moment of its history. It is a multifunctional frontline department of the Finance Division whose prime objective is to ensure effective financial controls and processes with regards to all patient related financial matters of the University Hospital. The department is responsible for capturing all patient revenues, its billing and recovery. In addition the department also provides various levels of administrative services in direct patient / attendant handling, data capturing, reporting and managing the accounting activities of the University Hospital. ■

### Patient Admissions



The Admission Office operates on a 24-hour cycle with three shifts providing round the clock coverage. The section directly interacts with patients / attendants from the time the Accommodation Request is raised through pre-admission, admission, transfers and the discharge of the patient. ■

### Billing Services



This is perhaps the heart of PBSB since it is responsible for recording inpatient financial data, which generates the patient summary and itemized (detailed) bill. A key feature of this operation is the Patient Accounting System, which is a computerized billing application. They have a powerful online admitting and billing system which is live and integrated where all the basic information about patients is recorded in a few seconds and is made available to everybody. ■

### Outpatient Billing

The main feature of this section is the settlement of cash deposit with revenue (proceeds) collection on daily basis for approx. 180 users. This section is also responsible for recording various approved discounts to patients, maintaining patient wise data for various Research Studies conducted by physician and issuing monthly reports to various departments. ■

### Financial Counseling



One of the unique concepts in Health Care for this part of the world is the introduction by AKUH (as part of the Business Office) of a Financial Counseling section, which is dedicated to protect the interests of the patients while ensuring that Hospital policies are adhered to. This section establishes a dialogue between the patients / attendants and the Hospital to assist them in dealing with all financial / administrative issues. This includes providing estimates, follow-up for payments, identifying indigent patients and recommending deserving cases to the Welfare Department, collecting patient's feedback and otherwise assisting patients during their stay. This section provides a personal touch, which can be reassuring to worried relatives, for they know the staff is there to help. ■

### Inpatient billing

This section provides Final Statement of Charges (Bills) to inpatients within 45 minutes of discharge information to the Billing section. It also provides departmental wise Revenue and Volume data on monthly basis to Budget and Planning Department, assists the Financial Counselors in clarifying patient billing queries and prepares refunds for patients with credit balances at discharge. ■

The work done by the Patient Business Services Department is at times very thankless. They deal with financial issues, difficult and sensitive situations where they have to deal with many different problems. The staff of PBSB understands this message very clearly that they have to not only be very component in their work but also be very patient in handling difficult situation. It is a part of teamwork to provide quality service, using modern technology, communication skills, positive attitudes and an enthusiastic team who wants to see AKUH become a centre of Excellence. ■

### Cashiering Services

The Cashiering Services of the PBSB is responsible for:

- Collecting and depositing cash and other banking instruments on behalf of Organization.
- Processing and reimbursing the Non Full Time (NFT) Physician fees as per individual contracts.
- Reconciling and monitoring on a daily basis, Credit Card collection and its recoveries from credit card companies. ■

### Credit and Collection

The core function of Credit and Collections Section is to effectively monitor patients' receivables. While all efforts are made to control / monitor patients receivables (collections), due care is exercised to uphold the good public image of the University Hospital within the Community. For effective controls and close monitoring, the Credit and Collections Section has been divided into an onboard and post discharge teams working together to maximize recoveries. ■



### Corporate Credit

As the name suggests this Section of PBSB, deals with its Corporate Clients. It ensures prompt billing and recovery of Hospital revenues from the corporate clients. It also allows Credit Facility to the sponsored patients of the corporate clients, i.e. if the patient carrying a valid referral letter for treatment at AKUH or a rated card issued by the AKUH. ■

### Rho Delta Chapter Achieves another Milestone

Rho Delta Chapter of Sigma Theta Tau has a mandate to uplift research and scholarly endeavors, many activities were planned and implemented during the period of September to October 2002. They include workshop on Integrating Sexuality in Holistic Care: A Challenge for Nurses. This workshop was conducted in collaboration with AAHUNG. The objective of the workshop was to increase comfort among nurses to explore sexuality and integrating it into holistic care. The workshop included understanding of what is healthy sexuality, counseling skills for providing support to customers., and identification of common impairment and dysfunction impacting sexuality.

Another workshop on manuscript writing was conducted in collaboration with AKU Research office. The presenters of this workshop were Dr. Anwar Siddiqui, Dr. Arshi Farooqui and Ms. Aneela Pasha. In addition to continuous education for scholarly activities, in the general body meeting of October, it was decided that some amount of money will be fixed, for Rho Delta members, as endowment for research/scholarly activities.

Other than scholarly activities, on October 22, 2002, Rho Delta Chapter celebrated its 3<sup>rd</sup> Induction Ceremony in which 34 members were inducted. Dr. Robert Baker, Provost, AKU was the chief guest of the day. At the same occasion, chapter also launched its website at AKU intranet in collaboration with ISD. The site is accessed at <http://intranet/thetatau.> ■

### Farwell to Dr Robert F. Maudsley



*Dr. Shamsh Kassim-Lakha presenting a memento to Dr. Robert F. Maudsley.*

On behalf of The Aga Khan University, a reception was held at the Sports and Rehabilitation Centre (Pool Side) on November 27, 2002 to bid farewell to Dr. Robert F. Maudsley, who returned to Canada after being associated with the institution for about 2 years .

The ceremony began with opening remarks by Mr. Nurallah Merchant. Dr. Shamsh Kassim-Lakha and Dr. Robert Baker paid tribute to Dr. Maudsley,

highlighting his distinguished services as the Dean Faculty of Health Sciences. They expressed deep appreciation on behalf of the AKU family for his dynamic and inspiring leadership.

On behalf of AKU, Dr. Kassim-Lakha presented a memento to Dr. Maudsley. The ceremony was followed by an Iftar/dinner. ■

### SAP organizes 3<sup>rd</sup> National Symposium

The Science Association of Pakistan (SAP) organized the Third National Symposium on October 25-26, 2002 at AKU-IED. This year's theme was 'Teaching Science for Understanding'. This symposium gave an opportunity to science teachers, teacher educators and students to share their work and to learn from each other's experiences. ■

#### Quote

One exclusive sign of a thorough knowledge is the power of teaching.  
- Aristotle

### Third Mathematics Olympiad at AKU-IED

The Mathematics Association of Pakistan (MAP) organized its Third Mathematics Olympiad on September 7, 2002 at AKU-IED. In contrast to previous two years, this year MAP expanded the participation of the schools by inviting 40 schools to participate in this Olympiad. A total of 146 children



participated in the programme and 150 teachers watched and played an active role in the programme. The Math Olympiad provided an opportunity to children and teachers for real collaboration and networking among themselves. It also helped in creating a greater synergy among schools towards promotion of quality mathematics education in Pakistan. ■

### Workshops for the Faculty and Staff of AKU- IED-PDC, North



The Training and Organizational Development Department visited the Professional Development Centre of AKU-IED in Gilgit, from November 11 to November 15, 2002 to conduct series of workshops for the faculty and staff. This is for the first time such workshops were organized for them. Workshops were held on Goal Setting, Relationship Strategies, Manage Your Time Effectively, Service Excellence, Training Needs Assessment and Team Work.

The certificate Distribution Ceremony was held on November 16, 2002. Dr. Brian Harlech-Jones, Head of AKU-IED PDC, North distributed the certificates and lauded the efforts of Training and Organizational Development Department of the

## Happenings

### AKU-IED Promotes Awareness about Inclusive Education



Inclusion Week is organized every year by the Centre for Studies on Inclusive Education (UK). Therefore the students of AKU-IED who are currently studying for their M.Ed. elective module on 'Inclusive Education for Children with Special Needs', organized a week full of events to promote awareness about Inclusive Education. Inclusive Education is the approach in

which all children study together in the mainstream school regardless of their level of ability or disability, not only as this is a right of all children, but also because it is believed to be the most effective approach for the vast majority of all children. In this context, a variety of activities were carried out at different schools and at AKU-IED, which included a quiz and puppet shows, memory games, role-play stories and drawing. Faculty, school children, parents, and other staff were target groups. Students of this module worked in groups and created energizing and enjoyable exercises and presentations. A Tour de Galerie with posters, eye-catching slogans and charts were posted at the Multi-purpose Room of the IED, which attracted faculty and other staff in large numbers. It is hoped that the inclusion week activities will initiate a change in policies and culture in mainstream schools towards inclusion. ■

### Happenings at Nursing Services Division

#### Milestones Achieved in 2002 at the Nursing Division

The division of Nursing Services at AKU is recognized as one of the best providers of safe, competent, and high quality care in Pakistan and developing countries, consisting of 15 inpatients and 12 ambulatory units.

The Nursing Services had incredible achievements in year 2002 like launching of its website, online credentialing system of all nursing services employees, strengthening existing Nursing Quality Assurance Programme and immunizing of 97% employees of nursing services with Hepatitis B vaccine. Nursing staff was also engaged in research initiatives to improve delivery of nursing practice. At present, eight research studies are in progress to further improve and make nursing practice evidence based.

#### Continuing Nursing Education:

Continuous professional development of Registered Nurses is extremely important to build professional capacity. The Division of Nursing Services has made a significant progress in providing continuing educational opportunities to enhance knowledge and skills of Registered Nurses and other Nursing Staff.

At present, there are total of 82 BScN prepared nurses at Division of Nursing Services. In the process of continuing education, Ms. Neemat Ahmed has been certified as Lead Auditor of ISO 9002. In addition, she along with Ms. Khairunnisa Hooda has attended Leadership Management course in Dubai in October 2002. Mr. Mohammad Altaf got certified in Quality Professional course from Pakistan Institute of Quality Control. Ms. Khurshid Khowaja, Ms. Neemat Ahmed and Mr. Mohammad Altaf attended Senior Nursing Group Conference at Nairobi, Kenya.

A total of 27 registered nurses have been sponsored for BScN at AKUSON.

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### Inter-Department Tape Ball Cricket Tournament

The Finals of the Inter-Department Tape Ball Cricket Tournament 2002 was held on Sunday, November 3, 2002 at 2:00 p.m. at the Sports Centre Ground. Dr. David Taylor, Vice Provost was the Chief Guest on the occasion. A



*Clinical Laboratory Men's Team*

total of 48 Men and 3 Women Team's representing a cross section of the University competed in the tournament.

The Finals were played between Clinical Laboratory and the Sports Centre. Clinical Laboratory won the match making



*Operating Room Women's Team*

129 runs for 9 wickets in the required 10 overs. 3 women's teams also participated in the tournament: IED, Food & Nutrition Services and Operating Room. Operating Room Women's Team won the match by 10 wickets. ■

### AKU Staff Annex AKU Colour Kit Trophy 2002

AKU Staff Team defeated ICI Pakistan Ltd by 55 runs in the Finals and annexed AKU Sports Centre Colour Kit Cricket Tournament 2002, which was played here at the hosts ground on Sunday. The highlights of the Finals were the glorious batting by Abid Fazil (64 n.o. in 28 balls with 4x4;5x6), Aslam Jindani (54 with 6x4;1x6), Shahid Hussain (52 in 39 balls with 4x6) Matiur Rehman (41) Amjad Chughtai (32 with 3 sixes) and tidy bowling by winner's medium pacer Amin Noorani (4-31) respectively. Amin Noorani of AKU Staff was declared – Man of the Final Match.



*AKU Staff Team*

Chief Guest Mr. Nadeem Mustafa Khan, presented winning trophy to Aslam Jindani, skipper of AKU Staff, runner-up Trophy to Amjad Chughtai, Captain of ICI Pakistan Ltd., Man of the Tournament to Shamsuz Zaman of Deutsche Bank (312 runs and 4 wkts), Best Batsman to Tariq Iqbal of Citibank (228 runs) Best Bowler to Naeem Rizvi of ICI (12 wickets), Special Award to Shahid Hussain of AKU Staff (208 runs), Man of the Match Awards for all matches, and individual Prizes to all finalists team members. ■

## Proud to Announce

### Dr. Ayesha Bashiruddin, AKU-IED, completes her Ph.D. from the University of Toronto



Dr. Ayesha Bashiruddin, Senior Instructor, successfully completed her doctoral studies from the Ontario Institute for Studies in Education, University of Toronto in October 2002. The title of her Ph.D. Thesis was "Learning English and Learning to Teach English: The Case of Two Teachers of English in Pakistan."

Dr. Ayesha has been associated with AKU-IED since 1997 as a Faculty member in the area of English Language. Prior to her doctoral degree, she obtained a Masters degree in Applied Linguistics with special reference to English as a Foreign Language (EFL) from the University of Durham, U.K in 1989. Dr. Ayesha also holds a Certificate in Training the Trainers in English Language Teachers (ELT) from the British Council, Cardiff, U.K. (1994) and another Certificate in Legal Literacy for Women from Women Studies Centre, University of Peshawar (1995). ■

### Dr. Harcharan Pardhan, AKU-IED, completes her Ph.D. from the University of Alberta



Dr. Harcharan Pardhan, Assistant Professor, successfully completed her doctoral studies from the University of Alberta in September 2002. The title of her Doctoral Thesis was 'Enhancement of Pedagogical Content Knowledge of Science Teachers in Pakistan'.

Dr. Pardhan was appointed as a Senior Instructor in 1997 and was promoted to the post of Assistant Professor in January 2001 at AKU-IED. She has taught Math/ Science since 1970 at different levels (upper primary to first year university) and in a number of countries, the main ones being Kenya and Canada. Earlier to her current doctoral degree, Dr. Pardhan holds a B.Sc. (1967) and M.Sc. (1969) in Physics from the Uppsala University, Sweden and later obtained her B.Ed. from the University of Alberta in 1983. ■

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## Secretaries' Forum

The Aga Khan University's Secretaries' Forum organized a fun and learn session on Wednesday October 23, 2002 in Rufayda Al-Aslamiya Auditorium. The programme was well attended by the support administrative staff of the University. As its tradition, the Secretaries' Forum celebrated the Independence Day by organizing a national songs competition. Among twelve participants Mr. Ramzan Rajwani of CEL, Ms. Zohra Sikander of IED and Mr. Intikhab Alam of Medicine secured 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> position respectively. Mr. Syed Ahmed Naqvi and Mr. Junaid Minai were judges of this competition. An educational film on "How to Listen Actively". was also shown to the audience. The programme concluded with networking over a cup of tea. ■

**Congratulations** to Ms. Tanveer Saeed, Assistant Professor, Ms. Arusa Lakhani, Senior Instructor, Ms. Laila Pirani, Instructor and Ms. Naghma Iqbal Rizvi, Instructor in recognition of outstanding teaching at the School of Nursing.

**Congratulations** to Ms. Aliya Tahir, Assistant Professor, Centre of English Language and Dr. Anwar Suhail, Assistant Professor in Otolaryngology & Head & Neck Surgery for receiving "the outstanding teacher award" at the Convocation 2002.

**Congratulations** to the following for passing their FCPS-II in:  
Community Medicine

- u Dr. Imtiaz Jehan, Senior Instructor, CHS
- u Dr. Sarah Saleem, Senior Instructor, CHS
- u Dr. Rehana Siddiqui, Senior Instructor, CHS
- u Dr. Bilal Iqbal, Senior Research Fellow, CHS
- u Dr. Habib Asfar, (recently completed Residency)
- u Dr. Nasih Siddiqui, (recently completed Residency)
- u Dr. Nighat Nisar, (recently completed Residency)

Family Medicine

- u Dr. Seema Akberali Pirvani, Ex-Resident

Orthopaedics

- u Dr. Sharjeel Asif, Instructor
- u Dr. Abdul Ahad Haleem, Ex-chief Resident/Instructor

Otolaryngology

- u Dr. Shehzad Ghaffar, First Chief Resident of ENT

Radiology

- u Dr. Iram Naseem, Chief Resident

Histopathology

- u Dr. Khorrum Essa, Chief Resident

**Congratulations** to Dr. Ghulam Sarwar, Instructor for clearing FRCS (Glasgow) examination in Cardiothoracic Surgery.

**Congratulations** to Dr. Arif Mateen Khan, Assistant Professor for clearing the intercollegiate specialty boards in paediatric surgery (Peds. Surgery) U.K.

**Congratulations** to Dr. Nausheen Yaqoob (silver medalist) and Dr. Rehana Yunus (bronze medalist) for their achievement in PAP (Pakistan Association of Pathologists) 2002.

**Congratulations to:**

- u Mr. Sohail Tejani, Sr. Purchase Officer II and Mr. Mansoor Ali Mumtaz Ali, Sr. Purchase Officer on acquiring the Certified Purchasing Manager (C.P.M) status from Institute of Supply Management, USA.
- u Mr. Tariq Javid Mughal, Engineer for securing first position in Masters of Engineering in Computer Systems from NED University of Engineering & Technology.
- u Ms. Anila Lalani, Senior Audit Officer for completing the Certified Internal Auditor (CIA) programme of the Institute of Internal Auditors (IIA), USA and being awarded the CIA designation.
- u Mr. Hussein Hassanali Haji, Senior Assistant Manager, Internal Audit for being re-elected as Vice President of the Karachi Chapter of the Institute of Internal Auditors (IIA) for the 2002-2003 term. Hussein has also been admitted to Graduate Membership of the Institute of Financial Consultants, USA and has been awarded the designation of Certified Financial Consultant (CFC).
- u Mr. Amin Rajani (Charge Radiographer), for being the first ever Radiographer to participate in the Radiological Society of Pakistan Conference, which was held in Quetta from September 13 - 15, 2002, where Amin won the first prize for his presentation on **Quality in Radiology**. ■

# New Projects and Dedications

## NAZERALI-WALJI BUILDING



The Nazerali-Walji Building for Ambulatory Care was completed in September 2002 and commissioned in November 2002. Ancillary works of the Four-Lane Road and drop-off was also completed in its entirety as seen above. ■



The inauguration of the Nazerali-Walji Building was performed on November 1, 2002 by the Governor of Sindh, His Excellency Mohammedmian Soomro along with the Nazerali-Walji Family. ■

## OTHER CONSTRUCTION PROJECTS

- u The **Power Plant Building** was completed in December 2002, and will be commissioned by in February 2003 to provide reliable and economical power to meet 50% of the power needs of the campus.
- u **Expansion of the Main Kitchen** is underway. This expansion and renovation would be completed by December 2003.
- u The schematic design of the **Oncology Building** was approved in December 2002 meeting of the Board of Trustees. The building will be commissioned in November 2005.
- u To meet the growing need for office space, planning has begun for an on campus **Office Building** of 24,000 square feet. ■

## WOMEN'S RESIDENCES

The donors, through a draw on October 31, 2002, selected portions of the Women's Residences surrounding the three courtyards, which would carry the names proposed by them. A dedication ceremony was held on November 1, 2002, with the Governor of Sindh as the Chief Guest, who facilitated the donors in placing the dedication plaques in each of the three courtyards. ■



The Governor of Sindh and the Karimi family at the dedication ceremony of the Karimi Residences. ■



The Governor of Sindh and the Mewawalla family at the dedication ceremony of the Noor Residences. ■



The Governor of Sindh and the Rupani family at the dedication ceremony of the Arman Rupani Residences. ■

## OPENING OF ENTRANCE



To facilitate pedestrian traffic for people using public transport, another entrance to the Hospital has been opened after revamping the main entry courtyard by transplanting 29 mature date palms. This entrance opens into the courtyard next to the cafeteria near CHC. ■

## KHIMJI BUILDING



Finishing works of the Khimji Building as seen above are in progress. The forecasted commissioning of the building is June 2003 while other ancillary renovations and remodeling works would be completed by October 2003, two months ahead of schedule. ■

## OFF-CAMPUS CONSTRUCTION



- u A bird's eye view of the construction site of the Clifton Medical Services, which will be completed in August 2003.
- u A Mini-lab in Hyderabad was completed this month. Also, two Karachi phlebotomy stations in Qaidabad and Nazimabad will be remodeled this month to accommodate clinics. ■

### Quote

You cannot teach a man anything; you can only help him to find it within himself - *Galileo*

# About Our Greatest Asset

## Moving Ahead

Congratulations to the following Faculty and Staff members for being promoted:

### Faculty:

#### Institute for Educational Development

- u Dr. Sadrudin Pardhan, Professor, Institute for Educational Development
- u Dr. Muhammad Memon, Professor, Institute for Educational Development
- u Dr. Nelofer Halai, Associate Professor, Institute for Educational Development

#### Medical College

- u Dr. Muhammad Nadeem Ahmad Associate Professor, Radiology
- u Dr. Waris Qidwai, Associate Professor, CHS & Physician Incharge, CHC
- u Dr. Mohammad Hamid Assistant Professor, Anaesthesiology
- u Dr. Imtiaz Jehan Assistant Professor, C H S
- u Dr. Syed Mehboob Ali Shah Assistant Professor, C H S
- u Dr. Aziz Abdul Rehman Assistant Professor, Family Medicine
- u Dr. Imrana Masroor Assistant Professor, Radiology
- Dr. Asif Ali Khan Senior Instructor, Anaesthesiology
- u Dr. Aamir Hameed Senior Instructor, Cardiology
- u Dr. Javed Majid Tai Senior Instructor, Cardiology
- u Dr. Andleeb Arshad Senior Instructor, Educational Development
- u Dr. Ayesha Habib Khan Senior Instructor, Pathology
- u Dr. Mohammad U. Shaikh, Senior Instructor, Pathology
- u Dr. Zubair Ahmad Senior Instructor, Pathology
- u Dr. Firdous Jahan Senior Instructor, Family Medicine

#### School of Nursing

- u Dr. Rozina S. Karmaliani Assistant Professor, SON & CHS and Director, B.Sc.N. Programme
- u Ms. Khairunnissa A. Dhamani Assistant Professor, SON
- u Ms. Arusa Lakhani Senior Instructor, SON
- u Ms. Laila S. Pirani Senior Instructor, SON
- u Ms. Nazma Ahsan Senior Instructor, SON

### Staff

- u Mr. Amjad Ali Chief Mechanical Engineer
- u Ms. Siddiqua Maniar Manager, Histopathology
- u Mr. Mustafa Khan Manager, Neurophysiological Services
- u Mr. Shahryar Alam Senior Assistant Manager, Clinical Chemistry
- u Ms. Khairunnissa Salim Hooda Senior Assistant Manager, Critical Care Areas
- u Mr. Mohammed Altaf D. Mohammad Senior Assistant Manager, Nursing Practices
- u Dr. Jawed Iqbal Senior Assistant Manager, Outpatient Clinics/ Senior Medical Officer
- u Major ( R ) Salahuddin Ahmad Senior Assistant Manager, Security
- u Ms. Yasmin Abdul Rehman Assistant Manager, Coagulation
- u Mr. Aryn Fazli Assistant Manager, Grants & Contracts
- u Mr. Hamza Akram Assistant Manager, LRC
- u Ms. Shirin Pirvani Assistant Manager, Nursing Services (Maternal & Child Health)
- u Mr. Riaz Amir Ali Jindani Senior Assistant Manager, Finance
- u Mr. Azfar Saeed Software Designer ■

## Welcome on Board

List of AKU faculty and senior staff members who joined AKU recently:

### Faculty:

#### Medical College

- u Dr. Shahla Siddiqui Senior Instructor, Anaesthesiology
- u Dr. Sajid Ali Senior Instructor, CHS
- u Dr. Musa Rahim Khan Senior Instructor, CHS
- u Dr. Humera Ahsan Senior Instructor, Radiology
- u Dr. Muhammad Azeemuddin Senior Instructor, Radiology
- u Dr. Khalid Samad Instructor, Anaesthesiology
- u Dr. Saeed uz Zafar Instructor, Anaesthesiology

## Continued from Welcome on Board

- u Dr. Muhammad Ali Javed Instructor, Biological & Biomedical Sciences
- u Dr. Mohsin Yakub Instructor, Biological & Biomedical Sciences
- u Dr. Muhammad Adil Abbas Khan Instructor, Biological & Biomedical Sciences
- u Dr. Omar Bin Rashid Chohan Instructor, Biological & Biomedical Sciences
- u Dr. Mohammad Ali Bangash Instructor, Biological & Biomedical Sciences
- u Dr. Syed Ali Hyder Zaidi, Instructor, Biological & Biomedical Sciences
- u Ms. Shama Dossa, Instructor, CHS
- u Dr. Syed Mohammad Hasnain Instructor, Emergency Services
- u Dr. Aisha Ambreen, Instructor, Family Medicine
- u Dr. Syed Farhan Ali Tirmizi Instructor (Research), Medicine
- u Dr. Farah Wali Lone Instructor, Obstetrics/Gynecology
- u Dr. Salva Nadeem Instructor, Obstetrics/Gynecology
- u Dr. Humaira Nael, Instructor, Paediatrics
- u Dr. Kashif Ishaqi, Instructor, Paediatrics
- u Dr. Ishtiaq Ahmed Chishty Instructor, Radiology
- u Dr. Iram Naseem, Instructor, Radiology
- u Dr. Mohammad Zafar Rafiq Instructor, Radiology
- u Dr. Shehzad Ghaffar, Instructor, Surgery
- u Dr. Salman Riaz, Instructor, Surgery
- u Dr. Sharjeel Asif, Instructor, Surgery

#### School of Nursing

- u Ms. Noreen Abdul Hamid Rozani, Instructor, SON
- u Ms. Laila Ruknuddin Sewani, Instructor, SON
- u Ms. Fatima Kubra, Instructor, SON

### Staff:

- u Dr. James William Irvine Planning Coordinator, Human Development Programme
- u Mr. Ali Qadir Executive Assistant and Research Associate to the President ■

## Retirement

Dr. Hakimuddin R. Ahmad, Professor, Biological & Biomedical Sciences Department has retired after serving the institution for 17 plus years.

The management appreciates his contribution and wishes him good health and well being. ■

## Eid Rounds



Send your contributions for AKHUWAT to Novera Shamim Vazir, Training & Organizational Development Department. E-mail: [novera.shamim@aku.edu](mailto:novera.shamim@aku.edu) Phone : 6347611– Ext : 122

Issue	Deadline
January	Nov 15
April	Feb 15
July	May 15
October	Aug 15 ■

Continued from *About Our Greatest Asset*—Page 11

## New Arrival

Heartiest congratulations to the following employees on the birth of their child:

### Daughter

- u Mr. Amirali Vellani, Sr. Assistant Manager, Payroll & Benefits— *Iman*.
- u Aamir Basaria, Office Assistant, Construction Department—*Areebah*

### Son

- u Mr. Nadir Noorddin – *Khurram*
- u Mr. Nizar Nasrullah Damani, Senior Stores Assistant Warehouse Department.—*Shahzain*.
- u Mr. Sikundar Ali Baber, Senior Instructor, AKU-IED—*Ahsan*. ■

## Marriage

- u Ms. Albertina Gonsalves, Senior Receptionist married Mr. Robert Moses in May 2002.
- u Mr. Noman Siddiqui, Research Associate married Ms. Asma Khan in August 2002.
- u Mr. Murtaza Widhani with Gulzar Mohd Salim on September, 2002.
- u Mr. Farooq Ahmed, Network and System Engineer, ISD married Saleha in July,2002.
- u Ms. Kausar Fatima, Receptionist married Mr. Masood Khalil in December 2002.
- u Mr. Amanullah Inayatoli, Senior Audit Officer II married Zohra.■

Continued from *Happenings at Nursing Services Division*—Page 8

The following are enrolled in higher nursing education:

- u Ms. Khurshid Khowaja, Director, Nursing Services is pursuing her PhD programme from University of Ballarat, Australia.
- u Ms. Salma Jaffer is expected to complete her Masters in Nursing from AKUSON in July 2003.
- u Ms. Laila Abdullah is pursuing her Masters in Hospital Administration from University of Minnesota, USA.

### Strengthening Outreach Activities:

Beside several in-house educational activities, Division of Nursing Services is also accessible to community and other health care institutions. The Nursing Education Services has been actively involved in carrying out several outreach educational activities for other health care institutions. These include AKHSP, Baqai University, International School Karachi, Islamic Mission Hospital, Christian Hospital, Quetta, Hub power.

### Outreach activities at International Level:

- u On the request of Health Minister Syria, Ms. Khurshid Khowaja & Dr. Yasmin Amarsi visited Syria to assess Nursing Quality System.
- u Continuous collaboration with Nairobi hospital for developing of policies and procedures, infection control policies, service excellence audit, documentation policies and environmental policy.
- u Clinical placement of 4 students from different schools of Karachi & 1 student from College of London. ■

## Eid Milan for Volunteer Services



On December 11, 2002, the Volunteer Services Department organized an Eid Milan for the volunteers to celebrate the happy occasion of Eid-ul-Fitr. The Chairpersons and more than 200 volunteers attended the fun-filled occasion which was held at the AKU Sports & Rehabilitation Centre. The event consisted of quizzes and fun games in which volunteers of all age groups enthusiastically participated and the winners were presented with gifts. ■



1. JCIA stands for Joint Commission International Accreditation.
2. The Safety & Security Department uses colour code to declare Emergency.
3. The strength of Volunteers at the Aga Khan University as of September 20, 2002 is 250.
4. The Aga Khan University received its charter in the year 1983.
5. The Aga Khan Planning and Building Service, Pakistan (AKPBS,P) has been in operation in Pakistan since 1980. ■

1. Asif Ahmed, Consulting Clinics.
2. Gulzareen Syed, Private Wing III.
3. Hussein Haji, Internal Audit.
4. Jamat Khan, Warehouse.
5. Mir Fazal Khan, Warehouse.
6. Mohammad A. Abdul Mutalib, Warehouse.
7. Muhammad Irshad, Construction.
8. Nizar Nasrullah, Warehouse.
9. Noorali Bahadurali, CHS.
10. Shamim M. Alwani, Director's Office.■

## Understanding Chemical Hazard Symbols

Chemicals are an essential part of our domestic and workplace environment. While chemicals play an important role in our daily life, they also pose hazards. These hazards range from mild irritation to burns to major diseases like cancer. Hence it is of utmost importance that we know the hazards associated with chemicals we are using so that appropriate precautions can be adopted to minimize the exposure and associated risk. Two quick sources of finding these hazards are **Chemical Label** and **Material Safety Data Sheet (MSDS)**.

Every chemical container has a label pasted on it which identifies, along with other necessary information, the hazards associated with the chemical. Usually these hazards are given in the form of symbols so that those who cannot read the label may understand the hazard. Following are the commonly found symbols with their meanings:



### Poison/Toxic

The Chemical has poisonous effects.



### Flammable

The Chemical can burn provided other requirements of fire are present.



### Corrosive

Chemical can damage skin if comes in contact.



### Explosive

The chemical can cause explosion.



### Compressed Gas

The container contains compressed gas.



### Radioactive

The chemical has radioactive effects.